



Urology

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We would like to take the opportunity to welcome you to Kona Health, a department of Kona Community Hospital.

Enclosed are the new patient forms. Please fill them out completely and bring them with you on your appointment date, along with your insurance cards. If you are late to your scheduled appointment, you may need to be rescheduled.

Our doctor specializes in Urology, which deals with issues concerning the urinary bladder, kidneys, prostate, and other urinary concerns. The first step in detection of urinary issues is to test the urine specimen.

PLEASE COME TO YOUR APPOINTMENT WITH A FULL BLADDER.

Appointments: Sometimes we need to change your appointment time because of a surgery or an emergency. We always try to stay on schedule, but that's not always possible, so you may need to wait a little. We're sorry for these delays — they happen because more people need our care. As a courtesy to other patients, please give us at least 24 hours' notice if you need to cancel.

Insurance & Co-Pays: Please be prepared to show your insurance card. If your insurance coverage requires you to pay a co-pay, we ask that you be prepared to pay it at that time of service. We accept Cash, Check, Visa, Discover, American Express, and Master Card.

Prescription Refills: Call your pharmacy and request a refill. Please allow **48 to 72** hours to process your refill. We do not refill after hours.

Thank you for trusting us with your urological care and feel free to call us if you have any questions.

Mahalo Nui Loa,

Kona Health: A Dept of Kona Community Hospital
Urology Department